

WELCOME TO YOUR HAIR JOURNEY!

WHAT TO EXPECT...



WWW.WILLOWANDRAYNE.COM



Hello there!

I want your experience to be seamless and stress-free. To help, I've created a New Guest Resource Guide with everything you need:

- ✓ What to Expect
- ✓ Parking & Arrival Info
- ✓ FAQ

Check out the guides here, and if anything changes, you'll receive a text from me. Looking forward to seeing you soon!

Nikki + Sophia

Stylists, Willow & Rayne

What to Expect...

Here's what to expect during your first visit:

Personalized Consultation

We'll discuss your hair goals, preferences, and concerns to create a customized plan—whether it's grey blending, dimensional color, or seamless extensions.

Beverage & Comfort

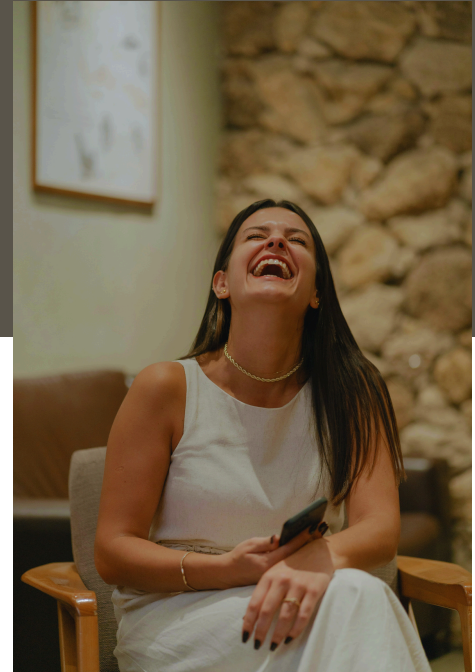
Enjoy a latte, wine, Diet Coke, water, or a snack from our refreshment bar while you relax.

Customized Hair Service

Your color, extensions, or treatment will be tailored to your lifestyle and hair needs.

One-on-One Experience

You'll receive personalized attention from either me by myself or me and my co-stylist, Sophia, in a private boutique setting, ensuring a relaxing and enjoyable experience.



We rotate a variety of coffee syrups and flavors, so there's always something new to enjoy. Customize your drink with oat, almond, or whole milk—sip, relax, and enjoy your visit!



Parking & Arrival

🚗 Parking:

We have four designated spots located on the left side near the cement wall in the back alley. Please park in one of these spaces when you arrive.

🕒 Arrival Guidelines:

- ✓ Please do not enter the salon more than 5 minutes before your appointment time, as I may still be with another client.
- ✓ If anything changes with your appointment, you will receive a text from me beforehand.
- ✓ **If you arrive early and would like to start sooner, you can wait in your car and send me an email: hairbyniklo@gmail.com**



FAQ



“How long will my appointment take?”

Most appointments for new clients typically range from 2 to 4 hours, depending on the service



“What payment methods are accepted?”

I accept cash, credit, debit, and Afterpay as payment options; however, please note that exact change is not kept on hand for cash payments



“How often will I come back for services?”

Pre-booking can be done in person during your appointment or online for your convenience. Most of our guests schedule their next visit every 6–8 weeks to maintain their look





After Your First Appointment

Once you've had your first visit, you'll gain access to my online booking link for returning clients. From there, scheduling future appointments will be quick and easy!



QUESTIONS / RESCHEDULING? –
REACH OUT ANYTIME AT HAIRBYNIKLO@GMAIL.COM.
WE'RE HERE TO HELP!

I CANT WAIT TO SEE YOU!

I'm so excited to be part of your hair journey! My goal is to provide a seamless, stress-free experience tailored to your unique needs. Whether you're here for grey blending, dimensional color, or seamless extensions, I'm committed to helping you achieve hair that makes you feel confident and beautiful.

Your experience doesn't end in the chair
—We're here to help you maintain
beautiful, healthy hair between visits.

Nikki + Sophia

✉ Questions? Email us at
hairbyniklo@gmail.com

🌐 Visit my website: WillowAndRayne.com

➡ Follow along for hair tips & updates:
Instagram & Facebook:
[@Hairbyniklo](#) + [@Color_By_Sophia_](#)

